



# Resolving Conflict

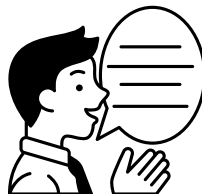
**Instruction:** Read each situation and tick the option you think is the most appropriate to resolve the conflict.

**Situation 1:** Your classmate accidentally tore your notebook, but didn't apologise. What do you do?

a) You shout at him to make him feel bad.



b) You talk to him to express how you feel and look for a solution together.



c) You ignore what happened and avoid talking to him.



**Situation 2:** You have a disagreement with a friend about who will do more work on a project. What do you do?

a) You accuse him of doing nothing and finish the whole project yourself.



b) You talk to your friend to divide the work fairly.



c) You stop working and expect him to sort it out on his own.

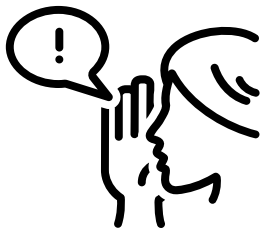


## Conflict resolution

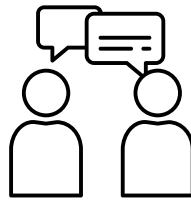


**Situation 3: You heard a nasty rumour about you started by a colleague. What do you do?**

a) You spread a rumour about him to get revenge.



b) You talk to the person to clarify the situation and ask them to stop the rumour.



c) You get angry and decide to ignore everyone.



**After choosing your answers, share and reflect as a group on the best ways to resolve conflicts.**

